



PRESS RELEASE

**ROSEAU, DOMINICA;
November 22, 2021 –**

The National Numbering Plan has been updated!

The National Telecommunications Regulatory Commission (NTRC) is pleased to announce an updated National Numbering plan for Dominica. A Numbering Plan is required to ensure equitable distribution and management of the numbering resource to ensure a competitive telecommunications environment. These include short codes for Mobile, Fixed or Voice Over Internet Protocol (VoIP) services. Section 52 of the Telecommunications Act, 2000 (Act #8 of 2000) of the Commonwealth of Dominica, provides for the National Telecommunications Regulatory Commission to “establish and manage a national plan for the allocation of numbers among telecommunications providers in accordance with the Regional Plan established by Eastern Caribbean Telecommunications Authority, (ECTEL).”

The quantity of numbers available to the Commonwealth of Dominica from its area code 767, based on current industry practice, is approximately eight million. Some of the short codes would typically be value-added services, charged at special rates or premium rates, with or without content whilst others are service codes (N11) for Customer Care and Emergency Numbers such as 911.

NTRC Executive Director, Mr. Craig Nesty explained. “These short codes are available to the current providers after an application & assignment process and will allow access by their customers to a number of services and advertising content.

He added that before the short codes are activated, consumers would have an opportunity to shape the policies and procedures which govern Number Fees, Provider Identification Codes, Non-Geographic codes, Electronic Numbering (ENUM) and Number Portability. Mr. Nesty continued. “As these aspects will be developed through public consultation, it is important that these forums help empower the consumer to provide feedback during the initial stages. Have your say before.” Parents are urged to be aware of content that may impact minors and hold the providers accountable for ethical content.

For more information on the new numbering plan, visit <https://ntrcdominica.dm/numbering-plan-2/>

About the NTRC: The NTRC is The National Telecommunications Regulatory Commission of the Commonwealth of Dominica. It has been established to coordinate an effective regulatory regime to enhance the operation of telecommunications in the interest of the sustainable development of Dominica. Dominica is a signatory to the Treaty establishing the Eastern Caribbean Telecommunications Authority (ECTEL) which was signed in St. George’s, Grenada on May 4th 2000 to promote open competition in telecommunications, harmonize policies on a regional level for telecommunications, and to provide for a universal service, fair pricing and the use of cost-based pricing methods by telecommunications providers.

END

