



EASTERN CARIBBEAN TELECOMMUNICATIONS AUTHORITY [ECTEL]

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6th January, 2023

Mr. Craig Nesty
Executive Director, NTRC Dominica

Mr. Timothy Scott
Coordinator (Ag.), NTRC Grenada

Mr. Ervin Williams
Chief Executive Officer, NTRC St. Kitts and Nevis

Ms. Skeeta Carassco
Chief Executive Officer, NTRC Saint Lucia

Mr. Apollo Knights,
Secretary/Director, NTRC St. Vincent and Grenadines

Dear Sirs and Madam,

Re: Consultation Paper on the Revised and Updated Electronic Communications (Quality of Service) Regulations of the ECTEL Member States

The Directorate of the Eastern Caribbean Telecommunications Authority ('ECTEL') is pleased to present to the National Telecommunications Regulatory Commissions ("Commissions"), a Consultation Paper on the Revised and Updated Electronic Communications (Quality of Service) Regulations of the ECTEL Member States, for public consultation.

The Directorate wishes to thank the Commissions for the technical input provided, specifically on the updated tables in the Second Schedule of the Consultation Paper. This input was invaluable and greatly assisted Axon Partners Group ('Consultant') in finalising the Consultation Paper and the Revised and Updated Electronic Communications (Quality of Service) Regulations.

.../Therefore

Therefore, please find attached a document consisting of:

1. Cover Note;
2. Consultation Paper;
3. Revised and Updated Electronic Communications (Quality of Service) Regulations; and
4. 2016 Electronic Communications (Quality of Service) Regulations.

Further, the Directorate advises that the public consultation process will commence on **Wednesday 11th January, 2023** and therefore should be launched on your websites. The attached Cover Note indicates the date by which all comments and/or feedback are to be submitted. The Directorate will continue to work with the Consultant and the Commissions to ensure a successful consultation process.

The Directorate thanks the Commissions for the usual kind assistance. Should you have any further queries on this matter, please do not hesitate to contact the Directorate.

Yours sincerely,



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Cheryl Hector Fontenelle
Managing Director (Ag.)

- Attached/: Document consisting of:
1. Cover Note;
 2. Consultation Paper;
 3. Annex A - Revised and Updated Electronic Communications (Quality of Service) Regulations; and
 4. Annex B - 2016 Electronic Communications (Quality of Service) Regulations.